

Privacy Policy

1. Introduction

This Privacy Policy explains how we process your personal data when you contact us via the contact form on the website meditox.eu ("Website"), and what rights you have under applicable data protection laws (GDPR).

2. Data Controller

The controller of your personal data is:

MediTox s.r.o.

Address: Pod Zamkem 279, 281 25 Konarovice, Czech Republic

E-mail: project.manager@meditox.eu

3. Personal Data We Process and Purpose of Processing

When you submit the contact form on our Website, we may collect and process the following data:

- First and last name
- E-mail address
- Phone number (if provided)
- Message / inquiry you send us

Purpose of processing:

- To respond to your inquiry and communicate with you.
- To ensure technical functionality and security of the Website.

Legal basis:

- Your consent given when submitting the contact form (Article 6(1)(a) GDPR), and/or
- Our legitimate interest in communicating with website visitors (Article 6(1)(f) GDPR).

4. Data Retention Period

We store your personal data only for as long as necessary to respond to your inquiry and for the period required by law. Typically, personal data is retained for **3 years** after the communication ends, after which it is securely deleted.

5. Data Recipients

Your personal data may be shared with:

- Our internal team responsible for handling your request.
- Service providers (processors), such as website hosting or IT support providers, based on a data processing agreement.
- Public authorities if required by law or necessary to protect our legal rights.

6. Transfer of Data Outside the EU / EEA

We currently do **not** transfer personal data to countries outside the EU/EEA. If such transfer occurs in the future, it will only take place in compliance with GDPR requirements, such as adequacy decisions or appropriate safeguards under Article 46 GDPR.

7. Your Rights Under GDPR

You have the following rights regarding your personal data:

- Right of access – to know what data we process about you.
- Right to rectification – to correct inaccurate or incomplete data.
- Right to erasure (“right to be forgotten”) – if data is no longer needed or consent is withdrawn.
- Right to restrict processing.
- Right to object to processing based on legitimate interest.
- Right to lodge a complaint with a supervisory authority – in the Czech Republic: the Office for Personal Data Protection (ÚOOÚ).

8. Automated Decision-Making and Profiling

We do not use automated decision-making or profiling in connection with the contact form.

9. Data Security

We have implemented appropriate technical and organisational measures to protect your personal data against loss, misuse, unauthorised access, disclosure, alteration or destruction. These include access controls, encrypted communication, secure backups and other security practices.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be published on the Website. We recommend checking this page periodically.

11. Contact Information

For any questions regarding data protection or to exercise your rights, please contact us at:

E-mail: project.manager@meditox.eu

Address: MediTox s.r.o., Pod Zamkem 279, 28125 Konarovice, Czech Republic